



SMX ElevateSM – Manage

Intelligence Automation Platform

SMX Elevate - Manage (Intelligence Automation Platform) is audited, certified, and here to assure your operations stay available 24x7x365. Free IT operators from the daily “run it” activities that do not add business value and allow them to focus on their mission and customers.

SMX Elevate delivers the flexibility customers need and demand from today's cloud managed service providers. We offer the ability to select services across our Core, Security, and Add-on Services, which enables and assures a Managed Services solution that meets unique customer needs.



Core Services

With consistently architected environments that comply with industry best practices, organizational governance, and security plans, SMX can deliver consistent, responsive, cost-effective solutions for routine activities (e.g., handling alerts, responding to incidents with cloud environments and operating systems, and managing anti-virus and operating systems patches and updates). We even help lower costs through basic efficiency adjustments to the environment.

Security Services

Sensitive data and detailed compliance requirements can be overwhelming and complicated to an organization, however SMX routinely handles these challenges. Our Team has the tools and experience to perform root cause, forensics, and broad-spectrum analytics, even with (especially with) cloud as the infrastructure. The cloud provider's capabilities and expertise in addition to our capabilities and expertise, along with customizations to accommodate your needs and regulations means you can have top-to-bottom, end-to-end security services.

Add-on Services

Some environments cannot be consistent with the Core Services baseline alone. Some customers want OS-level support from their managed service provider and support for key line-of-business workloads and custom applications. SMX can provide advanced architectural recommendations, database management, Web application, CDN management, and much more. We specialize in custom support tailored to your organization, extending the 'best-in-class' Core Services and expertise to help you build, manage, and monitor every layer of your IT stack.

Core Services	Premium Services	Security Services
 Monitoring and Notification	 Infrastructure Advisory	 Security Incident Response
 SLA Management	 Disaster Recovery	 Systems Vulnerability Scanning
 Incident Response	 Container Service Monitoring	 SMX CyberHunter®
 Boundary Management	 Application Management	 Enhanced Data Encryption
 Log Aggregation	 Database Management	 Host Intrusion Detection/Prevention
 Backup	 Web Management and CDN	 Host File Integrity Monitoring
 Operating System Patch Management	 Amazon Workspaces	 Security and Regulatory Compliance Advisory
 Antivirus Management	 Container Service Patch Mgmt	 Enhanced Log Aggregation and Analysis
 Infrastructure Provisioning	 Serverless Compliance, Monitoring, and Real Time Logging	
 Account Management	 Billing Advisory	
 Amazon Managed Services	 Pods & Squads	

For more information, please contact: solutions@smxtech.com

SMX harnesses the transformative power of technology to achieve mission success as a leader in digital and mission solutions, specializing in secure and advanced cloud, ISR, cyber, data analytics, engineering, space, and IT solutions. Operating in close proximity to our clients across the globe, the SMX team has a shared vision to deliver scalable and secure solutions to assure outcomes for the critical missions of our Government and commercial clients.

Learn more about our current contracting vehicles: www.smxtech.com/contracting-vehicles