



## CAMS - Cloud Assured Managed Services™

### INTRODUCTION

Free IT operators from the daily "run it" activities that do not add business value and allow them to focus on their mission and customers. Smartronix Cloud Assured Managed Services (CAMS) are audited, certified, and here to assure your operations stay available 24x7x365.

FedRAMP Authorized Smartronix CAMS deliver the flexibility customers need and demand from today's cloud managed service providers. We offer the ability to select services across our Core, Premium, and Security Services, which enables and assures a Managed Services solution that meets unique customer needs.

### MANAGED SERVICES

**CORE** - Best 'one-size-fits-all' solution. With consistently architected environments that comply with industry best practices, organizational governance, and security plans, we can deliver consistent, responsive, cost-effective solutions for routine activities (e.g., handling alerts, responding to incidents with cloud environments and operating systems, and managing anti-virus and operating systems patches and updates). We even help lower costs through basic efficiency adjustments to the environment.

**PREMIUM** - Some environments can not be consistent with the Core Services baseline alone. Some customers want OS-level support from their managed service provider and support for key line-of-business workloads and custom applications. Smartronix can provide advanced architectural recommendations, database management, Web application, CDN management, and much more. We specialize in custom support tailored to your organization, extending the 'best-in-class' Core Services and expertise to help you build, manage, and monitor every layer of your IT stack.

**SECURITY** - Sensitive data and detailed compliance requirements can be overwhelming and complicated to an organization, however Smartronix routinely handles these challenges. Our Team has the tools and experience to perform root cause, forensics, and broad-spectrum analytics, even with (especially with) cloud as the infrastructure. The cloud provider's capabilities and expertise in addition to our capabilities and expertise, along with customizations to accommodate your needs and regulations means you can have top-to-bottom, end-to-end security services.



STRATEGY



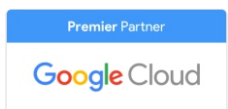
DESIGN



IMPLEMENT



MANAGE





Contact our  
Cloud Assured  
Team:



cloudassured@smartronix.com  
703-435-3322

smartronix.com  
cloudassured.com

 Core Services	 Premium Services	 Security Services
<div>Monitoring and Notification</div> <div>SLA Management</div> <div>Incident Response</div> <div>Boundary Management</div> <div>Log Aggregation</div> <div>Backup</div> <div>Operating System Patch Management</div> <div>Antivirus Management</div> <div>Billing Advisory</div> <div>Account Management</div> <div>Infrastructure Provisioning</div>	<div>Infrastructure Advisory</div> <div>Disaster Recovery</div> <div>Advanced Monitoring</div> <div>Application Management</div> <div>Database Management</div> <div>Web Management and CDN</div> <div>Amazon Workspaces</div> <div>Container Service Patch Mgmt</div> <div>Serverless Compliance, Monitoring, and Real Time Logging</div> <div>Container Service Monitoring</div>	<div>Security Incident Response</div> <div>Systems Vulnerability Scanning</div> <div>Smartronix CyberHunter®</div> <div>Enhanced Data Encryption</div> <div>Host Intrusion Detection/Prevention</div> <div>Host File Integrity Monitoring</div> <div>Security and Regulatory Compliance Advisory</div> <div>Enhanced Log Aggregation and Analysis</div>