



Smartronix COVID-19 Response

Rapid Response Technology Solutions for Real-World Crises

CONTINUITY OF OPERATIONS FOR SEAMLESS SUPPORT

As part of the Defense Industrial Base and considered an essential business, Smartronix has remained vigilant in this time of crisis to ensure our global workforce is safe and our client's missions are assured.

The virus has and will continue to cause great challenges to companies across the globe as they concentrate on fulfilling their employee and client responsibilities while maintaining the overall health of their corporate entity. Our first priority is to remain healthy and minimize the spread of COVID-19. We are committed to supporting the critical missions of our clients while maintaining the continuity of Smartronix business operations.

Our Valued Workforce

Smartronix immediately implemented mass voluntary telework arrangements for employees who are able to work remotely. We also have implemented extensive disinfection procedures in our office locations and have continuously monitored the situation globally, nationally, and in each state. We have communicated current social distancing and health guidelines recommended by the CDC to our workforce on a regular, ongoing basis and have provided alternate accommodations and the tools and technology needed to perform their job functions successfully. In addition, Smartronix offers an Employee Assistance Program (EAP) benefit to support the well-being of employees and families during this time.

We are continuing to hire and onboard new employees to maintain our high levels of support to our clients. We have shifted our process to nearly completely virtual for all hiring. To view a full list of job openings and review any further hiring process updates related to the pandemic, please visit our [Careers](https://smartcareers.silkroad.com) page at <https://smartcareers.silkroad.com>.

Rapid Response Solutions for Our Customers

During times of crisis, Federal, state, and local Governments as well as commercial industries require solutions today that address immediate needs and scale to the level of crisis. Smartronix provides proven cloud-scale data, digital transformation, and crisis response capabilities combined with rapid acquisition capabilities that bring the right team of partners and technologies to solve urgent needs. Smartronix builds and leads teams consisting of corporate/industry giants and niche companies to deliver a versatile and skilled workforce to meet a wide range of customer requirements.

Below are a few of the rapidly deployed solutions we continue to provide to address real-world events:

MEDICAL AND ECONOMIC DATA - At-scale data acquisition, processing, and visualization; integration of best-of-breed data companies with cloud capabilities.

- Supporting worldwide DoD and VA Operational medical teams and missions

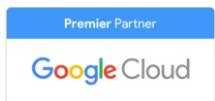
GOVERNMENT MODERNIZATION - Rapid digital forms and robotic processing capabilities; digital transformation of Government to citizen engagement.

MICROSITE DEVELOPMENT - Rapid deployment of highly auto-scalable websites.

- Redesigned website for Virginia Department of Emergency Management in < 48 hours to scalable and secure solution in cloud.

OPEN SOURCE INTELLIGENCE - Leverages artificial intelligence, machine learning, and integrated automation across multiple data sets to produce automated reporting evaluations, activity modeling, and risk assessments to enable information sharing.

"As we all adjust and adapt to our work practices, it is very refreshing to see and hear the positive spirits of people and the incredible amount of work that everyone is accomplishing. Thank you for your part in continuing to support our client missions and company operations,"
stated John Parris,
Cofounder, Board Member, and Senior Executive Advisor.



Rapid Response Solutions for Our Customers (cont'd)

GEOSPATIAL MAPPING SERVICES – Rapid deployment of ESRI geospatial capabilities.

- Created website to track the effect of national stimulus funds on the economy integrating local, state, and national data with geospatial visualization.

CALL CENTER/IVR/CHATBOT – Supports expansion to response centers.

- Cloud-based contact center deployed within one week to meet surge capacity of Unemployment Center for State of Massachusetts

SMARTRONIX WORKSPACES – Cloud-based end-to-end solution for Government and commercial enterprises to enable remote work.

VIRTUAL DESKTOP INFRASTRUCTURE & OFFICE 365 MIGRATION – Rapid deployment of desktop as a service.

- Solutions have been deployed supporting State of Massachusetts IT (MassIT) requirements currently handling COVID-19 surge, Commodities Futures Trading Commission (CFTC), and others.

A few of our Contracting Vehicles:

- GSA Alliant 2
- GSA OASIS
- NITAAC/CIO-SP3
- NETCENTS-2 (NetOps SBC)
- SeaPort-NxG
- RS3
- GSA Schedule 70
- DOI-FCHS

Premier Contracting Vehicles – Immediately Available Task Orders

Smartronix currently holds immediately available, pre-competed, prime Task Orders in support of data analytics, C3, ISR, cyber, engineering, and sensor collection. These contracts have ample ceiling and are designed to enable a multi-tenant environment through the addition of unique tasking. Each sponsor is assured that their task requirement is independently managed and controlled.

For example, below are some features and benefits from one of our prime contract vehicles, GSA OASIS:

FEATURES	BENEFITS (Available Today)
Current Smartronix OASIS Contracts	Access to several active, pre-competed, OASIS Task Orders; available now with a broad scope and ceiling (>\$2B) that can accept all types of funding from multiple source and Government organizations
Existing Subcontractor Infrastructure	Rapid assembly of capabilities to address COVID-19 challenges (Logistics, Big Data, Analytics, ISR, IT, Cloud, Security)
Size and Scale of Smartronix Team	Global-, national-, and state-specific support
Position with Major Cloud Service Providers (CSP)	AWS Premier Partner; Microsoft Gold Partner/Azure Expert MSP; Google Cloud Premier Partner – ‘best-fit’ cloud solutions scalable to surge requirements

Contact our Cloud Assured or Defense Solutions Team:



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smartronix.com
 cloudassured.com

Smartronix’ Strength as a Lead Industry Integrator (LII)

Smartronix has consistently demonstrated the ability to integrate the capabilities of a wide array of teammates, on multiple Task Orders, to simultaneously accomplish unique tasking from multiple Government customers. As an LII, we have the large business controls and small business agility to deliver mission success. Smartronix has the responsiveness required to right-source the work with a strong customer-first ethos combined with the robustness required to produce the best solution that industry has to offer.

Please contact a member of our team to learn more about how our rapid response technology and engineering solutions are solving some of today’s most critical problems and assuring our customer’s missions by transforming and modernizing operations.