Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Smartronix, Inc.
12950 Worldgate Drive Suite 400
Herndon
Virginia
20170
USA

Holds Certificate No: **ITMS 577567**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT service management system of Smartronix, Inc. providing CloudAssured Managed Services using cloud, web, collaboration, communications, infrastructure, monitoring, administration, and security management technologies per the service catalogue described in section 1.2.3 of the Quality Manual.

For and on behalf of BSI:

Carlos Pitanga, Chief Operating Officer Assurance – Americas

Original Registration Date: 2011-11-29
Latest Revision Date: 2020-10-26

Effective Date: 2020-11-29
Expiry Date: 2023-11-28

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Certificate No: **ITMS 577567**

Location	Registered Activities
Smartronix, Inc. 12950 Worldgate Drive Suite 400 Herndon Virginia 20170 USA	The IT service management system of Smartronix, Inc. providing CloudAssured Managed Services using cloud, web, collaboration, communications, infrastructure, monitoring, administration, and security management technologies per the service catalogue described in section 1.2.3 of the Quality Manual.

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